

Guide to Helping Members of the Community with Petco Love Lost

When a someone who's lost or found a pet comes to your shelter for help, you can advise them to file a report on Petco Love Lost, which they can do by clicking on a link in your website or scanning a QR code on a flyer or poster.

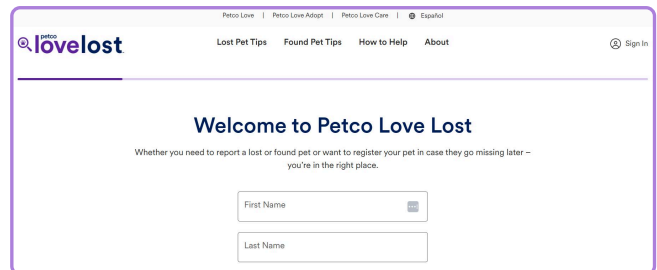
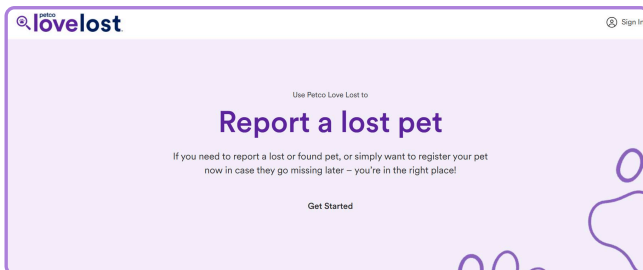
Filing a Lost or Found Pet Report

1 Creating the Report

Direct users to your website's link to Petco Love Lost or, if in person, have them scan the QR code on the Petco Love Lost flyer.

2 Add photo and pet details

Help members of the community navigate filing a report with Petco Love Lost, by uploading a photo of the pet and adding a few pet details.



3 Search Petco Love Lost

Educate members of the community that Petco Love Lost will search pets across shelters, community-reported pets, as well as pets posted across social platforms like Nextdoor and Neighbors by Ring.



Petco Love Lost Tip

For a quick video on examples of in-person and over the phone scenarios of how to talk to members of your community about Petco Love Lost, visit our Petco Love Lost training section in our Petco Love Lost Support Center.